

Privacy Policy – (RAID.JO)

1. Definition of Personal Data "Personal Data" refers to any information through which your identity can be identified. Any Personal Data you provide to **RAID** must be accurate, complete, and correct in all aspects. You are also required to notify us immediately of any changes or updates to such data.

2. RAID is committed to handling your personal data in accordance with the data protection laws and regulations currently in force in the Hashemite Kingdom of Jordan. This policy applies only to the website and services of RAID.JO and does not apply to any websites or services of other companies or organizations that you may access through links available on our website.

3. Your Personal Data will be collected, processed, and utilized by **RAID** for the purpose of providing **RAID.JO** services and for the other objectives mentioned below. This data may also be processed by third parties or affiliates acting on our behalf to deliver **RAID.JO** services. Such processing remains under the strict control and instruction of **RAID** and is limited to the extent necessary to provide, improve, or support the services.

4. We may use your Personal Data for marketing purposes related to **RAID** services, products, or associated offerings. By accepting these Terms and Conditions, you agree that **RAID** may use your contact details (such as name and contact methods) to send promotional offers or marketing newsletters.

5. Disclosure to Third Parties To the extent permitted by law, **RAID** may disclose certain basic information (such as name, contact details, and address) to specific partners (e.g., consultants, affiliates, goods suppliers, and support service providers) as necessary to assist us in delivering our services or marketing relevant **RAID** products to you. **RAID** does not sell your Personal Data and does not permit third parties to use it for their independent marketing purposes without your express, prior, and independent consent.

6. Right to Opt-Out You reserve the right at any time to request to stop receiving marketing communications from **RAID**. You may do so by following the "Unsubscribe" instructions included in the messages (where applicable) or by contacting us via the email address provided below.

7. Service Updates and Special Offers Within the limits of the law, we may send you emails or SMS messages regarding new **RAID** products, services, upgrades, or special offers on services you have already subscribed to that we believe may be of interest to you. You maintain the right to object to these communications at any time.

8. Usage Data and Analytics We may collect Personal Data regarding your usage patterns on **RAID.JO** (such as pages visited or features used) to enhance and tailor our services to your needs. If such data is shared or published outside of **RAID**, it will be disclosed solely in an aggregate or general statistical format without direct reference to your identity, unless required by law or a specific service with your consent.

9. Transactional Data **RAID** may retain Personal Data related to transactions conducted with us or third parties through **RAID.JO**. We may disclose this data to any party involved in the transaction, but strictly for the purpose of facilitating the completion of the transaction and/or improving our services, in compliance with applicable laws. We may also use this data to inform you of new products, services, or offers from **RAID** that we believe may be of particular interest to you, while respecting your right to opt out of such marketing as previously stated.

10. Inquiries and Contact Information If you have any inquiries regarding the use of your Personal Data or the protection of your privacy rights under this electronic agreement or this policy, please contact **RAID** by emailing us at: @raid.jo.

11. Legal Disclosure **RAID** may disclose your Personal Data if it deems such action necessary to:

- Comply with legal requirements or respond to valid legal processes.
- Protect or defend the rights or property of **RAID.JO**.
- Enforce the terms and conditions of agreements concluded with you.
- Protect the interests and security of the website users or services, or to prevent any unauthorized use, fraudulent activity, or harmful conduct.

12. Cookies Policy A "Cookie" is a small text file stored on your device via the website and is used by **RAID.JO** to recognize your device upon return visits. Cookies cannot be used to run programs or deliver viruses to your device; they can only be read by the web server of the same domain (**RAID.JO**) that placed the cookie on your device.

13. Purpose of Cookies At **RAID**, we use cookies to save you time and provide a more personalized and focused service. The primary purpose is to notify the web server that you have previously visited a specific page or used a particular service.

14. User Experience Enhancement For instance, if you personalize certain pages or register for products or services, the cookie helps the web server retrieve information you previously entered. On your next visit to **RAID.JO**, this information is easily retrieved, allowing you to use your preferred functions or settings without re-entering data each time.

15. Cross-Device Consistency Even if you regularly use multiple devices, we may link these cookies—within technical and legal limits—to ensure a consistent experience and provide more relevant information across your various devices (subject to your settings and preferences). **RAID** may also customize information displayed to you based on general, indirect usage data, reducing search time and making your experience more convenient and tailored.

16. Managing Cookie Settings You have the choice to accept or decline cookies. Most web browsers automatically accept cookies by default, but you can usually modify your browser settings to block cookies or alert you before they are stored.

17. Impact of Disabling Cookies If you choose to decline or block cookies, you may not be able to fully experience the interactive features or benefits of **RAID** services, and certain parts of the website may not function optimally. Therefore, we recommend that regular users of **RAID.JO** accept cookies to ensure the best possible experience.

18. Commitment to Privacy and Confidentiality **RAID** remains committed to protecting your privacy. Cookies are used solely to improve our services, such as displaying content aligned with your interests or facilitating login processes. Any information generated through cookies remains confidential within **RAID**; the company does not share or sell this information to any third party, except as strictly necessary to provide the service or comply with the law, in accordance with the controls outlined in this policy.